



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 6th November 2017

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/17/08/41.

You requested the following information, please also see our response below:

1. The number of calls received from CT11, CT9 and CT10 between the hours of 9pm and 3.30am on Thursday, Friday and Saturday nights over the last 12 months.

We received 2467 calls from 6th October 2016 – 6th October 2017 during the days and times specified above

2. The number of times a cfr, car, or truck has been sent to these types of calls broken down by postcode (CT11, CT9 and CT10)

Please see table below:

Postcode	Total Number
CT11	769
CT9	1295
CT10	509

3. The nature of these calls i.e. Fall, chest pain, intoxicated etc naturally without giving any patient identifying information.

Please see table below showing the problem nature of these calls. Please note that the problem nature is determined by the call taker, and not a diagnosis, what was found when a crew arrived on scene or what the patient was treated for if conveyed to hospital.

Problem/Nature	Total
Overdose/Ingestion - Accidental	1
NHS 111	356
Mental Health Issues	5
Limb/Pain Injury	5

Chest Pain/Cardiac Prob	9
Breathing/ENT Problems	9
NHS 111 (Manual Entry)	77
Falls <12ft	6
Generally Unwell	6
Trauma	318
HCP Admission 60 minutes	1
Unconscious/Faint	3
Stroke/Neurological	40
Maternity Issues	1
999 HCP	64
Fitting	74
Back Pain	1
NEONATAL TRANSFER	5
Minor Ailment/Injury	4
Cardiac/Respiratory Arrest	1
PREALERT	18
HCP Admission 120 minutes	3
Bleeding	52
RTC - Entrapment	1
Abdominal/Flank Pain	35
Chest/Upper back pain/Cardiac	151
Medical	253
Concern for Welfare	62
Medical Minor	142
Unconscious	15
HCP	34
PP Referral	3
Mental Health	74
Maternity	7
Fall Non-injury	55
Allergic Reaction	4
Stabbing	5
RTC - Roll Over	1
Fall Injuries Unknown	42
RTC	6
Death unexpected all ages	7
Call Back	74
Back Pain - Lower	15
Alcohol Related	29
Assault/Domestic	39
1-Cardiac/Respiratory Arrest	26
Breathing Problems	75
Diabetic Probs	25

Collapse - Breathing Normal	4
1-Unco - Abnormal Breathing	3
Social	10
Multiple Casualty Event	1
Emergency Rule	4
Information Only	13
Pre Alert	1
Eye Problems	1
Section 136	6
Major Trauma	3
Unco - Normal Breathing	77
1-Unco-Noisy/Abnorm Breathing	20
Running Call	7
Suicide	12
Transport Request (Crew)	4
Burns	1
Headache	3
1-Drowning/Water Incident	3
ABANDONED CALL	7
#	33
Back Pain (Lower)	7
1-Drowning / Water Incident	1
1-Maternity (Imminent Delivery)	2
Fire Persons Reported	1
Collapse (Breathing Normal)	3
1-Choking	1

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust