

South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 6th November 2017

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/17/08/41.

You requested the following information, please also see our response below:

1. The number of calls received from CT11, CT9 and CT10 between the hours of 9pm and 3.30am on Thursday, Friday and Saturday nights over the last 12 months.

We received 2467 calls from 6^{th} October 2016 – 6^{th} October 2017 during the days and times specified above

2. The number of times a cfr, car, or truck has been sent to these types of calls broken down by postcode (CT11, CT9 and CT10)

Please see table below:

Postcode	Total Number
CT11	769
CT9	1295
CT10	509

3. The nature of these calls i.e. Fall, chest pain, intoxicated etc naturally without giving any patient identifying information.

Please see table below showing the problem nature of these calls. Please note that the problem nature is determined by the call taker, and not a diagnosis, what was found when a crew arrived on scene or what the patient was treated for if conveyed to hospital.

Problem/Nature	Total
Overdose/Ingestion -	
Accidental	1
NHS 111	356
Mental Health Issues	5
Limb/Pain Injury	5



Breathing/ENT Problems 9 NHS 111 (Manual Entry) 77 Falls <12ft 6 Generally Unwell 6 Trauma 318 HCP Admission 60 minutes 1 Unconscious/Faint 3 Stroke/Neurological 40 Maternity Issues 1 999 HCP 64 Fitting 74 Back Pain 1 NEONATAL TRANSFER 5 Minor Ailment/Injury 4 Cardiac/Respiratory Arrest 1 PREALERT 18 HCP Admission 120 minutes 3 Bleeding 52 RTC - Entrapment 1 Abdominal/Flank Pain 35 Chest/Upper back 151 Medical 253 Concern for Welfare 62 Medical Minor 142 Unconscious 15 HCP 34 PP Referral 3 Mental Health 74 Maternity <td< th=""><th>Chest Pain/Cardiac Prob</th><th>9</th></td<>	Chest Pain/Cardiac Prob	9
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1-Cardiac/Respiratory Arrest 26	Alcohol Related	29
	Assault/Domestic	39
	1-Cardiac/Respiratory Arrest	26
Breathing Problems 75	Breathing Problems	
Diabetic Probs 25		



Collapse - Breathing Normal	4
1-Unco - Abnormal Breathing	3
Social	10
Multiple Casualty Event	1
Emergency Rule	4
Information Only	13
Pre Alert	1
Eye Problems	1
Section 136	6
Major Trauma	3
Unco - Normal Breathing	77
1-Unco-Noisy/Abnorm	
Breathing	20
Running Call	7
Suicide	12
Transport Request (Crew)	4
Burns	1
Headache	3
1-Drowning/Water Incident	3
ABANDONED CALL	7
#	33
Back Pain (Lower)	7
1-Drowning / Water Incident	1
1-Maternity (Imminent	
Delivery)	2
Fire Persons Reported	1
Collapse (Breathing Normal)	3
1-Choking	1

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator South East Coast Ambulance Service NHS Foundation Trust

